AM I ELIGIBLE FOR REEMPLOYMENT ASSISTANCE?
WHAT YOU NEED TO KNOW ABOUT REEMPLOYMENT ASSISTANCE AND THE CARES ACT

PANDEMIC UNEMPLOYMENT ASSISTANCE

I AM A GIG WORKER, INDEPENDENT CONTRACTOR, OR SELF EMPLOYED AND NOT TRADITIONALLY ELIGIBLE FOR STATE REEMPLOYMENT ASSISTANCE BENEFITS

I HAVE NOT APPLIED YET

I APPLIED FOR REEMPLOYMENT ASSISTANCE ON OR BEFORE APRIL 4, 2020

I APPLIED ON OR AFTER APRIL 5, 2020

APPLY AT FLORIDAJOBS.ORG

YOU'RE ALL SET WAIT TO HEAR FROM DEO

AFTER YOU APPLY, YOU WILL BE NOTIFIED TO COMPLETE ADDITIONAL QUESTIONS IN CONNECT FOR PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA)

PUA will include up to $275 per week (for up to 39 Weeks) plus an additional $600 per week of Federal Pandemic Unemployment Compensation (FPUC) is available until 7/31/2020.

For general information about Reemployment Assistance, call 1-833-FL-APPLY (1-833-352-7759).
Phone hours: Mon. through Fri. 7:30 a.m. – 6:30 p.m. | Sat. and Sun. 8 a.m.- 5 p.m.

The Coronavirus Aid, Relief, and Economic Security Act, also known as the CARES Act, was signed into law on March 27, 2020, will expand Reemployment Assistance benefits. Benefits will be paid from the date you became eligible under the CARES Act.
Applying for
Pandemic Unemployment Assistance (PUA)
Administered by the Florida Department of Economic Opportunity

What is Pandemic Unemployment Assistance?
Pandemic Unemployment Assistance (PUA) provides assistance to individuals whose employment has been either lost or interrupted as a direct result of COVID-19 and those not ordinarily eligible for state Reemployment Assistance. This includes individuals who are gig workers, self-employed or contract employees. PUA will provide individuals with up to $275 per week in benefits.

Eligibility Requirements

You may be eligible for PUA if, as a direct result of COVID-19:
- You became unemployed.
- You were scheduled to begin work but cannot begin your work at that job.
- You have become the primary breadwinner due to the death of the head of household.

The following information is required when filing:
- Social Security number.
- Alien registration number and expiration date (non-U.S. citizen).
- Name and address of employer affected by the disaster.
- If self-employed, you must have proof of self-employment, including, but not limited to:
  - State or federal tax returns
  - Financial statements
  - Bank records of accounts, 1099 Forms, active business or occupational license, business sales receipts, business rental lease, or any record showing you had an active business at the time of the pandemic.

Reminder
You must complete an application for state Reemployment Assistance benefits before applying for PUA. During the application you will be asked if you were impacted by COVID-19. Your Reemployment Assistance claim will then be determined for eligibility. If you are determined ineligible or your state Reemployment Assistance benefits have been exhausted, you will then be prompted to file a PUA application.

How to Apply

I have not applied for Reemployment Assistance

Apply at FloridaJobs.org

I applied for Reemployment Assistance on or before April 4, 2020

I applied on or after April 5, 2020

You’re all set Wait to hear from DEO

For general information about Reemployment Assistance, visit FloridaJobs.org or call 1-833-FL-APPLY (1-833-352-7759).
Phone hours: Mon. through Fri. 7:30 a.m. – 6:30 p.m.
Sat. and Sun. 8 a.m.- 5 p.m.
Am I eligible for PUA?

You may be eligible if your employment has been either lost or interrupted as a direct result of COVID-19, one or more of the following occurred: you became unemployed, you were scheduled to begin work but no longer have a job or you became the primary breadwinner due to the death of the head of household, and if you would not ordinarily be eligible for state Reemployment Assistance. This includes individuals who are gig workers, self-employed or contract employees.

PUA will provide individuals with up to $275 per week in benefits.

How do I file a claim?

You must complete an application for Reemployment Assistance benefits before filing for PUA. To complete your application, you can file your claim online at www.FloridaJobs.org. You must file for state Reemployment Assistance benefits before filing for PUA. During the application process, you will be asked if you were impacted by COVID-19. Your Reemployment Assistance claim will then be determined for eligibility. If you are determined ineligible or your regular Reemployment Assistance benefits have been exhausted, you will then be prompted in CONNECT to file a PUA application. If you applied for Reemployment Assistance before on April 4, 2020, you must submit another application.

What should I keep in mind when filing a PUA claim?

You must report all earnings. If you are paid by your employer during your absence from work or if you return to work, you must report these earnings. Paid sick leave, vacation pay or other paid leave must also be reported.

Proof of employment at the time of COVID-19 is required within 21 days of completing the PUA application. You can fax the required documents to 1-800-222-7934 or mail them to PUA Unit P.O. Box 5350 Tallahassee, FL 32314. Your personal income tax return (Federal Form 1040 and attachments) or other proof of employment (e.g. 1099) and wages you earned in calendar year 2019 may also be requested.

How long will it take before I receive my benefits?

PUA benefits are payable once proof of employment and wages is received, verified and it is determined that your unemployment was a direct result of COVID-19. Each claim must be reviewed on a case-by-case basis. Our goal is to ensure a determination is made as quickly as possible in your time of need.

How many weeks can I receive?

If you are eligible for PUA, you will be paid weekly benefits in accordance with federal and state regulations. The PUA benefit duration may last up to 39 weeks, with up to $275 in weekly benefits. The CARES Act Federal Pandemic Unemployment Compensation (FPUC) also provides eligible individuals with $600 per week in addition to the weekly benefit amount. These additional benefits may be available from March 29, 2020 to July 31, 2020.
COVID-19 PANDEMIC SCENARIOS & BENEFITS AVAILABLE

<table>
<thead>
<tr>
<th>IF YOU ARE:</th>
<th>THEN YOU COULD BE ELIGIBLE FOR:</th>
<th>YOU MIGHT ALSO BE ELIGIBLE FOR:</th>
<th>HERE'S WHAT YOU NEED TO DO:</th>
</tr>
</thead>
</table>
| An employee with reduced hours or wages (including hourly and tipped employees), OR have been furloughed and will be returning to your job. | State Reemployment Assistance  
(12 weeks up to $275 per week)                                                      | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 13 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| An employee that has been laid off permanently with no intention of returning to your job. | State Reemployment Assistance  
(12 weeks up to $275 per week)                                                      | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 13 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| An employee that has exhausted regular state Reemployment Assistance benefits. | Federal Pandemic Emergency Unemployment Compensation (FPUC)  
(13 weeks up to $275 per week)                                                        | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 13 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |

ARE NOT WORKING DUE TO COVID-19 FOR ONE OF THE FOLLOWING REASONS

If you are being paid leave under, you might not be eligible for benefits at the same time. Paid leave is reported as wages.

<table>
<thead>
<tr>
<th>IF YOU:</th>
<th>THEN YOU COULD BE ELIGIBLE FOR:</th>
<th>YOU MIGHT ALSO BE ELIGIBLE FOR:</th>
<th>HERE'S WHAT YOU NEED TO DO:</th>
</tr>
</thead>
</table>
| Are self-employed, an independent contractor, or not otherwise eligible for state Reemployment Assistance benefits. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Are unable to reach the place of employment because of a quarantine imposed as a direct result of COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Have primary caregiving responsibility for a child or other person who is unable to attend school or another facility as a direct result of COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Have been diagnosed with COVID-19 or is experiencing symptoms of COVID-19 and is seeking a medical diagnosis. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Are unable to reach the place of employment because the individual has been allowed by a health care provider to self-quarantine due to concerns related to COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Have a member of your household who has been diagnosed with COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Are unable to go to work because the place of employment is closed as a result of an Executive Order or other shelter-in-place order. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Were scheduled to start work and do not have a job or are unable to reach the job as a direct result of COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Have become the major support for a household because the head of the household died as a direct result of COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Had to quit your job as a direct result of COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |
| Are providing care for a family member or a member of the individual's household who has been diagnosed with COVID-19. | Up to 39 Weeks of Pandemic Unemployment Assistance  
(Upto $275 in weekly benefits)                                                       | +$600/week of Federal Pandemic Unemployment Compensation (FPUC)  
(IFPUC is available until 7/31/2020)  
Up to 39 additional weeks of federal emergency unemployment benefits when the state Reemployment Assistance benefits are exhausted | Complete your application online at FloridaJobs.org |

For general information about Reemployment Assistance, visit FloridaJobs.org or call 1-833-FL-APPLY (1-833-352-7759).
Phone hours: Mon. through Fri. 7:30 a.m. - 6:30 p.m., Sat. and Sun. 8 a.m. - 5 p.m.
Additional Questions & Answers

Why is the UI system not recognizing my work status?

Many applicants who were self-employed may need to reapply.

Why haven’t I received my UI benefits, despite applying in March?

Applicants who are in pending status and have a claimant’s ID should contact the Department of Economic Opportunity or their state legislator.

How am I able to reset my PIN if I am not able speak with anyone when I call nor reset it through the system?

Applicants are unable to reset their pin without contacting the DEO. Mid-afternoons seem to be the best times to get through to the DEO.

Why would the UI system state I am ineligible for UI benefits if I should be eligible based on eligibility criteria?

1. You could be ineligible for traditional state UI benefits (self-employed, gig workers)
2. You possibly submitted an incomplete application (allegedly)
3. Not earning enough wages in the base wage period (someone who is self-employed & part-time W-2 worker, some combination of the such)

Based on reports to our office, Florida’s UI system has not been fully updated to include expanded unemployment benefits and eligibility available through the federal CARES Act, and unfortunately deemed most people who wouldn’t qualify for benefits without CARES as ineligible.

Many were denied UI by the state and were instructed to reapply. Will I be put in the back of the “line” of applications and wait several MORE weeks?

The State of Florida has not provided guidance or timelines related to this.

Many have not received either their state UI or PUA. How much longer will I have to wait?

The State of Florida has not provided guidance or timelines related to this.

Many have applied for state UI and have not received any confirmation that their applications were received or being worked on. What is the best way for an individual to track their application?

The best way is through CONNECT because everyone’s applications get migrated into CONNECT, regardless of how they applied. Applicants are able to backdate their claim date here:

https://claimdate.myflorida.com/recertification

5/8/2020 3:12 PM